

COMERCIAL TERMS & CONDITIONS (From 23/02/2015)

Our net rate offer includes:

- Basic insurance (CDW, TP, PAI)
- Unlimited mileage (See section of limited mileage for exceptions)
- Tax (Currently 21%)

Important Information:

- The following documents are necessary when collecting the car: Passport or ID, driving license and a valid credit card.
- SolMar accepts all major credit cards such as Amex, Visa, Diners, etc.
- On arrival, payments must be done with CREDIT CARD.
The credit card must be in the name of the main driver on the contract.
- The reservation does not refer to a specific vehicle (make, model, etc) but rather a group of vehicles with similar technical and design characteristics.
- SolMar reserves the right to cancel the delivery of the vehicle in case of doubts about the financial capacity of the client, outstanding debts or any serious incidents with SolMar. Also, SolMar may refuse to rent the vehicle, if consider that the driver is intoxicated or affected by any other type of drug that may limit driving the vehicle.

Driver licence:

All drivers must be at least 21 years old and in possession of a valid driving license for at least three years. For rentals of group I & J, a minimum age of 28 years is requested.

Drivers under 25 or who have held a license for between 1 and 4 years must pay 4,85€ VAT incl. extra per day, up to a **maximum of 58€ VAT incl.** per rental.

Limited mileage:

Limited mileage in Airports & Downtown Locations. Brokers & Partners

The mileage is limited for groups I, J, L & M, to 200km/day. Each additional mile will be charged at 0,25€ (VAT incl.).

For the rest of the groups, rentals medium/long term limited to 425km/week additional mile will be charged at 0,22€ (VAT incl.)

Limited mileage in Downtown Locations. Direct/Web clients on airports

- Mileage included depending on rental length:
 - 1 to 3 days: 300kms/day
 - 4 to 7 days: 250kms/day
 - 8 or more: 150kms/day
- Price per km:
 - Groups A to C1: 0,18€ VAT incl.
 - Groups D to F9 and K1: 0,20€ VAT incl.
 - Groups G9 to M: 0,25€ VAT incl.

The mileage is limited for groups I, J, L & M, to 200km/day. Each additional mile will be charged at 0,25€ (VAT incl.).

For the rest of the groups, rentals medium/long term limited to 425km/week additional mile will be charged at 0,22€ (VAT incl.)

Fuel policy:

SolMar delivers all cars with a full tank of fuel. The car must be returned empty. For 3 days rentals, clients will be asked to pay half of the tank and to drop the car off half full of fuel. (Full – ½)

Diesel extra charge. If the requested vehicle is Diesel there is an extra charge from 2,42€ VAT incl.

If the customer does not return the vehicle with fuel agreed, there will be a refueling service charge of 30€ VAT incl., plus fuel missing.

Rental length:

The rental dates are computed in 24-hour periods, counted from the exact time customers collected the vehicle until they return the vehicle, with its keys and documents to SolMar. The courtesy period for returning the vehicle is 59 minutes.

SolMar allows bookings to have a rental length of max **89 days**. After this date the contract cannot be extended and no other new contract can be done.

Long-term contracts should be **renewed a maximum of every month**, so that all conditions, extras... must be contracted again.

If the car is returned before the agreed drop off date, **SolMar will refund for the unused rental days**.

Car Hire contract extensions:

Customers must return the vehicle on the date and time indicated in the preceding section. For an extension of the rental period, customers must go to the closest SolMar office to sign an extension document. Agreements cannot be extended by phone or by any other means of electronic communication.

If in the original contract the customer purchased the Full-Full policy, the extension must re-pay the amount of this extra, if not, the fuel tank will be charged and policy changes to Full - 0.

The price of the extension will be determined by the current rate at the time the extension is confirmed.

Fine Management Fee:

If the vehicle receives a fine during the rental period, the contract holder will be responsible for full payment of the fine as well as a 40€ (VAT incl.) traffic fine management fee.

Accident Management Fee:

If the vehicle is involved in an accident, a fee of 130€ (VAT incl.) will be made for accident expense process.

Loss or damage of a vehicle's keys:

The contract holder will pay for the full amount of the key (min. 200€ VAT incl.), plus any expenses incurred because of it.

Special cleaning:

- a) Charge for 'special cleaning' for the costs incurred from an additional cleaning service arising from the clearly inadequate state of the vehicle at the time of its return, subject to a minimum charge of 48.40€ VAT incl.
- b) Our vehicles are non-smoking vehicles. In case there are remains and odors of smoking inside the vehicle, a charge of 60,50€ VAT included will be applied, for the cleaning and odor treatment, in order to leave the vehicle in perfect conditions for the next rental.

Cancellation or no show of "on request" vehicles and out of hour's bookings:

If a cancellation occurs later than within 15 days or the vehicle is not collected at the date and time estimated there will be no refund of the amount paid for the reservation. Amount: 50€ VAT incl.

Booking confirmation vouchers:

Customer must present the confirmation voucher at the time of collecting the vehicle. Otherwise there will be an extra charge of 24,20€ VAT incl.

OPTIONAL EXTRAS**• One way rentals:**

One way rentals are available between all SolMar locations for the car groups A to E. Please find enclosed the corresponding charges.

Area	Levante	Catalonia	North
Levante	40 €	125 €	300 €
Catalonia	125 €	40 €	300 €
North	300 €	300 €	

Areas:

Levante: Alicante, Valencia San Javier Airports and Downtown locations (Javea, Denia, Moraira and Torrevieja)

Catalonia: Barcelona and Gerona Airports

North: Santiago de Compostela Airport

All one ways will be charged whichever the length of the rental.

- Baby & booster seats:**

Seats have to be pre-booked. They are available for 6€ (VAT incl.) per day with a **maximum of 84€ (VAT incl.) per rental**. SolMar does not have seats for babies between 0 and 9 month!

- GPS:**

This needs to be requested in advanced. The price is 9€ (VAT incl.)/day, **maximum 90€ per rental (VAT incl.)**. A credit card will be requested in order to ensure the guarantee of 100€. This sum will be refunded, unless the GPS is not returned in the same conditions.

- Deposit:**

SolMar reserves the right to block a deposit in any of its locations.

Groups A to E2 = 1.000€

Groups E9 to M9 = 1.500€

For rentals longer than 20 days, a charge of this amount will be done onto client's credit card.

The client can waive any charge over this blockage, by taking the SuperCover:

	BASIC	SUPERCOVER
Compulsory Insurance	YES	YES
Liability insurance	YES	YES
Vehicle theft insurance (1)	YES	YES
Personal accident insurance	YES	YES
Rims, tires and Wheel covers	NO	YES
Windows	NO	YES
Underbody of the car	NO	YES
Clutch	NO	YES
Roof damage	NO	YES
Rearview mirrors	NO	YES
Roadside assistance	NO	YES
S.C.D.W.	NO	YES
Accident report management	NO	YES
FULLFULL	NO	YES

Under no circumstances are covered damages on the vehicle, people or things, when driving under the influence of alcohol or drugs, or if any of the rules in the SOLMAR SELEC rental agreement are violated

- 1) **NO** if it occurs with the keys in, are lost or stolen
NO personal items that are inside the vehicle

- MiFi:

This needs to be requested in advanced. The price is 8€ (VAT incl.)/day, **maximum 80€ per rental (VAT incl.)**. A credit card will be requested in order to ensure the guarantee of 100€. This sum will be refunded, unless the MiFi is not returned in the same conditions.

- Snow chains:

This needs to be requested in advance. The price is 7,25€ (VAT incl.)/day **maximum 72,50€ per rental (VAT incl.)**.

- Border exit:

SolMar allows driving the car to Germany, France, England, Netherlands, Austria, Portugal, Andorra and Monaco.

It is forbidden to drive the vehicle to other countries other than those mentioned above.

It is necessary to take out special cross border insurance; the cost THIS travel insurance is 12,10€ (VAT incl.), with a minimum charge of 36,30€ (VAT incl.).

- Additional driver:

Three additional drivers can be added to the contract for an extra charge of 5€ (VAT incl.)/day each additional driver. **Max 70€ per rental (VAT incl.)**.

- Night handling:

SolMar offers out of hours service (22:00 to 08:00 h) at all airport locations. Bookings need to have a valid flight number. An extra charge of 40€ (VAT incl.) will be charged on pick up or return of the customer.

Bookings which delivery is between these hours should have obligatory flight number, mobile number and credit card from the customer.

Client who wants to return the vehicle between these ours, will be, also, charged 40€ (VAT incl.), for Return Afterhours.

- Late return fee:

The return of the vehicle more than 59 minutes over the stated end time of the rental contract will generate a charge 40€ (VAT incl.)/day, plus an extra amount corresponding to the additional rental days, with a minimum of 40€ (VAT incl.) and one day rental charge.

- Full-Full option:

Full-Full: for only 40€ (VAT incl.) per rental, the customer has the option to take the car full of fuel and return it in the same conditions. Otherwise, there will be a refueling service charge 30€ (VAT incl.) plus the missing fuel.

Payment conditions between you and SolMar (for prepaid business):

At the beginning of each month you receive a list with all the outstanding contracts. This list should be revised and possible discrepancies have to be communicated to Sol-Mar.

Arising cost differences have to be agreed by both parties and never deducted from the final payment. After checking the list and if agreed, a refund will be done on the following month.

Payments have to be done within 25 days from receiving the list of the outstanding contracts.

L.P.D (Data Protection Law)

Following the Spanish Law regarding the personal data protection (Ley Orgánica 15/1999 of 13th December) and the services of the information and e-commerce society (law 34/2002 11th July) SolMar Selec SLU, informs that all the clients personal data supplied by the partner, will be added to a personal data computer file, whose responsible is the company, in order to keep and manage the contractual relationship with the customer, as well as for marketing information of car hire or other related activities.

This personal data file will be properly registered in the Spanish Data Protection Agency whose purpose is to preserve the security, integrity and privacy of the provided personal data.

